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|  |  |  | **HOSPITAL** **APPOINTMENT BOOKING**  *M.ROSHINI - 2203A51709*  *A.HARIKA - 2203A51700*  *A.HARSHITHA - 2203A51699*  *B.ANVESH-2203A51702* |  |  |  |
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 **AGENDA**

**.Introduction**

**.What is a Hospital Appointments Booking**

**.How does it work?**

**.Benefits of using a Hospital Appointments Booking System.**

**.Safety First.**

**.Choosing a right Hospital appointment booking system.**

**.Maintenance and Care**

**.Conclusion**

**.Thank you**



**.INTRODUCTION**

*The Hospital management system project work focuses on the management of appointments. The main*

*reason for focusing on this work method is that we must continuously learn and develop to keep up with*

*societal developments. Crowd management, Elimination of heaps of files, digitalization of existing system being the main areas of focus.*

**WHAT IS A HOSPITAL APPOINTMENTS BOOKING SYSTEM.**

*A hospital appointment booking system is a solution to help streamline the patient flow with available resources, moving patients efficiently through their patient journey while reducing the administrative workload of healthcare staff. it is an integrated interface for Hospitals and Clinics. Streamline your hospital operations and enhance patient care with the EMR software. It has Specialty-based modules, 24\*7 Support and Multi-Location Support.*



**HOW DOES IT WORK?**

*1. The customer makes an appointment either via web booking or by call. Here, the customer can choose the service they require at a suitable time and date and select the preferred location or staff member, if those are available options. Lastly, the customer receives a booking confirmation.*

*2.Closer to the appointment date, the customer receives a reminder with a check-in link to announce their arrival.*

*3.Customer checks in by themselves using the link in the reminder message or use a self-service kiosk at the premises (staff-assisted check-in is also available).*

*4.After check-in, the customer receives a mobile ticket where they can monitor their place in the queue. They can arrive at the building when it’s time for their appointment. The customer is called when it’s their turn and receives the service.*



**BENEFITSOF USING A HOSIPTAL APPOINTMENTS BOOKING.**

*1. Available and accessible 24/7: customers can book an appointment anytime and anywhere.*

*2.Reduced no-shows: automatic reminders help customers remember their appointments.*

*Reduced waiting time: pre-booked appointments eliminate long queues and wait times.*

*3.Improve customer experience: with more flexibility to book suitable appointment times, customers gain control over their visits and enhance their experience.*

**SAFETY FIRST**

*1. Identify patients correctly.*

*2. Improve effective communication.*

*3. Improve high alter medication.*

*4. Reduce the risk of the patient harm resulting from fall.*

*5. Reduce the risk of the healthcare associated infection.*



**.CHOOSING THE RIGHT HOSPITAL APPOINTMENTS BOOKING SYSTEM.**